EBLA

إيبــلا لاستشــارات الكمبيوتر
EBLA COMPUTER CONSULTANCY

Who We Are?

EBLA Computer Consultancy Company was established in 1993 with offices in Kuwait, Qatar. We are one of the largest professionally managed IT companies in the Middle East and a leading systems integrator company in the Arab Gulf region today, focusing on selling and supporting a full range of Enterprise software solutions from two of the leading software vendors in the world – Microsoft and IBM

Every Installation A Production Success

TABLE OF CONTENTS

Services We Offer

Digitization and Transformation Services

- Migration of Legacy applications and data from on-premise to the cloud.
- Enterprise content management (ECM).
- Correspondence System
- Backlog conversion

Managed Services

- Managed Security.
- Managed Support Services.
- Managed Cloud Infrastructure.
- Managed IT Infrastructure.
- Managed Networks.

Manpower and Training Services

- IT Professional Manpower Services.
- EBLA is a Microsoft Certified Learning Partner.

Microsoft Services

- Azure Services.
- Cloud Productivity Services.
- Mobility Management and security.
- Telephony Integration.
- IT Infrastructure .

EBLA Partnership of the following Cyber security Vendors

TREND MICRO™

is a multinational cyber security and defense company with global headquarters, the company develops enterprise security software for servers, containers, & cloud computing environments, networks, and end points, and cloud and virtualization security products.

FORTINET®

is an American multinational, it develops and markets cybersecurity products and services, such as firewalls, anti-virus, intrusion prevention, endpoint security, wireless access points, sandboxing, and messaging security.

paloalto NETWORKS®

is an American multinational cybersecurity company, its core products are a platform that includes advanced firewalls and cloud-based offerings that extend firewalls to cover other aspects of security. The company serves over 60,000 organizations in over 150 countries, including 85 of the Fortune

Infoblox®
NEXT LEVEL NETWORKING

is an IT automation and security company focus on managing and identifying devices connected to networks specifically for the Domain Name System (DNS), Dynamic Host Configuration Protocol, and IP address management.

EBLA Partnership of the following Cyber security Vendors

Check Point
SOFTWARE TECHNOLOGIES LTD

Checkpoint combined hardware and software products for IT security, including network security, endpoint security, cloud security, mobile security, data security and security management.

f5

F5 technologies focus on the delivery, security, performance, and availability of web applications, including the availability of computing, storage, and network resources.

IBM QRadar

Is a security Information and Event Management (SIEM) helps security teams accurately detect and prioritize threats across the enterprise, and it provides intelligent insights that enable teams to respond quickly to reduce the impact of incidents .

Symantec
A Division of Broadcom

Is a security software suite that consists of anti-malware, intrusion prevention and firewall features for server and desktop computers. It has the largest market-share of any product for endpoint security.

EBLA Partnership of the following Cyber security Vendors

Barracuda is a company providing security, networking and storage products based on network appliances and cloud services. security products include products for protection against email, web surfing, web hackers and instant messaging threats such as spam, spyware, trojans, and viruses.

imperva Imperva is a cyber security software and services company which provides protection to enterprise data and application software.

THALES is a French multinational company that designs and builds electrical systems and provides services for the aerospace, defence, transportation and security markets.

EBLA Partnership with Gulf Bridge International

ExpressRoute Connectivity Provider

Qatar-owned and operated

Carrier Neutral Global Cloud Connectivity Provider

99.99% SLA on Network Availability

Unique, redundant and diverse routes

Lowest latency terrestrial route to Azure

We connect you securely to your preferred Cloud DC

Gulf Bridge International (GBI) is a global cloud, connectivity and content enabler that owns and operates a smart, fully managed service network. Our multilayer terrestrial and subsea cable meshed network bridges the East to the West through the Middle East, empowers businesses, connects societies and contributes to the region's transformation towards knowledge-based economies.

GBI Cloud Connect

Reach to major cloud platforms globally via private Ethernet connection ensures consistent and ultra secure connectivity for organizations in order to assist them in their digital transformation journey.

GBI SDWAN Services

Hybrid connectivity solutions across corporate offices regionally/globally and major cloud platforms based on GBI SD-WAN or traditional MPLS solutions with 24/7 CPE Management network monitoring.

GBI Content Connect

Remote peering with major content providers leveraging GBI Capacity services inclusive of all required patching and cross connections as a managed connectivity service (E.g. Facebook, YouTube, etc.).

GBI IX Connect

GBI Point-to-Multipoint IX-Connect enables ISPs and customers who need presence at any desired IXs to have hassle-free networking and a virtual POP as fully managed service.

Solution Services

TAWASOL- IBM FileNet ECM

EBLA -TAWASOL is an Integrated Information Management System for managing & tracking a large amounts of correspondences & documents internally and externally generated on a corporation.

- Outgoing document
- Incoming Document
- Internal memo

TAWASOL is EBLA's product implemented in 49 governmental entities in QATAR

G2G Solution

EBLA Government e-Correspondence Management System

- **Capitalises on MOTC Cloud Capabilities.**
- **Used by 79 Government Entities in Qatar with more than 35000 users.**
- **Used to exchange more than 93,000 digitally signed Correspondences between Government entities connected to G2G in 2020**

Solution Services

Mobility Applications

EBLA expertise is targeted towards building Mobility Applications leveraging various approaches like Native, Cross Platform and Mobile Web Application Development.
We develop Apps on IOS, Android and Mobile Web Technologies like HTML5. Our team understands limitations on various cross platform and other 3rd party integration points (including middleware) and leverage the experience in targeting the best solution.

Design & Develop Enterprise Portals

With a year of experience in delivering top-notch solutions to Government & Enterprise clients, we at EBLA understand what clients needs, and know how to deliver it. With thousands of hours of Requirements Gathering, Consulting & Delivery Expertise, EBLA has helped the clients in developing state of the art portals and secured their ROI.

Solution Services

UXERA –Editorial Solution

A fully managed Editorial System with an enterprise grade web-based CMS for creating, editing, managing and publishing the news produced by the team to publish into websites, social media and external subscribers.

which fits into client's workflow by increasing productivity and easing out news creation, managing & publishing and is available based on SaaS (Software as a Service) model.

BoardMaps

BoardMaps meetings Solution ,Drive Effective Remote Meetings and full meeting functionality with matter and decision management.

- Enabling better meeting preparation.
- Keeping meetings focused on making decisions.
- Linking decisions to action items.
- Used by 500+ Boards and Committees.

Solution Services

Microsoft EPM Solution

EBLA professional Team can install & configure Microsoft EPM , which is an enterprise wide solution for project management. As a platform for planning, information, and communication that spans multiple projects and departments, it enables companies to better plan and supervise projects; centralize the management of resources; and perform sophisticated reporting.

UC & Video Conferencing Solutions

EBLA's collaboration offer Solutions with our Partners :
- **Messaging**
- **Voice and video calling**
- **Team collaboration**
- **Video Conferencing**
- **File sharing**

Solution Services

LMS365 -Learning Management Solution

- Enables Universities, Schools and Training Centers to deliver Courses on the Microsoft 365 platform through SharePoint.
- LMS365's intuitive features make it easy to respond to any Course needed without programming, system integration, unwanted complexity, or technology overkill.

E- Services & BPM Solutions.

EBLA has built Enterprise Full e-services & Business Process Management Solutions to automate repeatable, day-to-day tasks. It accelerates how work gets done by routing information to the right person at the right time through user-defined rules and actions. Business process automation helps organizations streamline processes such as employee onboarding, accounts payable, contract management and more.

EBLA Competencies and achievement

EBLA is a Microsoft Licensing Solutions Partner and awarded as Microsoft Enterprise Service Provider and has attained the following Microsoft Gold competencies and honored to have been selected as a **Country Partner of the Year in 2013, 2014, and 2018**.

1. Gold Cloud Platform
2. Gold Cloud Productivity
3. Gold Enterprise Mobility Management
4. Gold Communications
5. Gold Datacenter
6. Gold Windows and Devices
7. Gold Collaboration and Content
8. Gold Messaging
9. Gold Small and Midmarket Cloud Solutions
10. Gold Data Analytics
11. Gold Application Development
12. Gold Enterprise Resource Planning
13. Silver Data Platform
14. Silver Security

Microsoft Partner
2018 Partner of the year Winner

Microsoft Partner
2014 Partner of the year Winner

Microsoft Partner
2013 Partner of the year Winner

Microsoft
FastTrack partner

Microsoft
Learning partner

Customers

Leading licensing business in Qatar

Customers

What our customers are saying?

It's made a dramatic difference. Department managers are now able to see into the business on a daily basis and make the right decisions at the right time."

Maryam Haji, IT Director, Qatar Public Prosecution

Success Stories

Backlog Conversion References

Supreme Judiciary Council
10,000,000 Pages

Qatar Free Zone Authority
100,000 Pages

Ooredoo Qatar
10,000,000 Pages

Ministry of Education
2,000,000 Pages

Ministry of Interior
80,000,000 Pages

Qatar Olympic Committee
2,000,000 Pages

Public Prosecution
3,000,000 Pages

Ministry of Justice
1,000,000 Pages

Ministry of Transportation & Communication
600,000 Pages

Ministry of Culture
1,000,000 Pages

TAWASOL - Correspondence Management Solution for MOTC

Why we need TAWASOL

- Eliminate manual distribution of incoming and outgoing correspondences
- Allow immediate easy access by authorized personnel to documents & record.
- Comprehensive tracking of all actions on documents & records
- Enhance content management and distribution

How Does It Work?

Add — Different ways to add/ create digital or paper correspondences documents

Assign — Assign correspondences to whom is responsible with the required actions, and Re-assign it if required

Track — Comprehensive visibility on all actions and location of correspondences, including tracking of Document access /search

Statistics — Provide statistical information about all departments correspondences based on the need

TAWASOL Solution Features

- Multi-lingual Support.
- OCR engine for Arabic and English document
- Digital Signatures, Multi-Signature templets and Watermark
- Barcode Generation and Reading
- Add public and private comments on correspondences
- Add annotations and assign security privileges to view & print
- Delegate the authority between users
- Extensive search, reporting, and audit capabilities.
- Document Tracking & Recall Correspondences.
- Email & SMS Notifications
- Archiving system Integration
- G2G Integration
- Reporting and Dashboards

SAK e-Services Solution for MOJ

EBL
إيـــبـــلا لاستـشــارات الـكـمـبـيـوتـر
EBLA COMPUTER CONSULTANCY

Full Automation of Real Estate & Authentication Services with more than 270 Real Estate and Authentication Automated Business Process and more than 300 daily transactions.

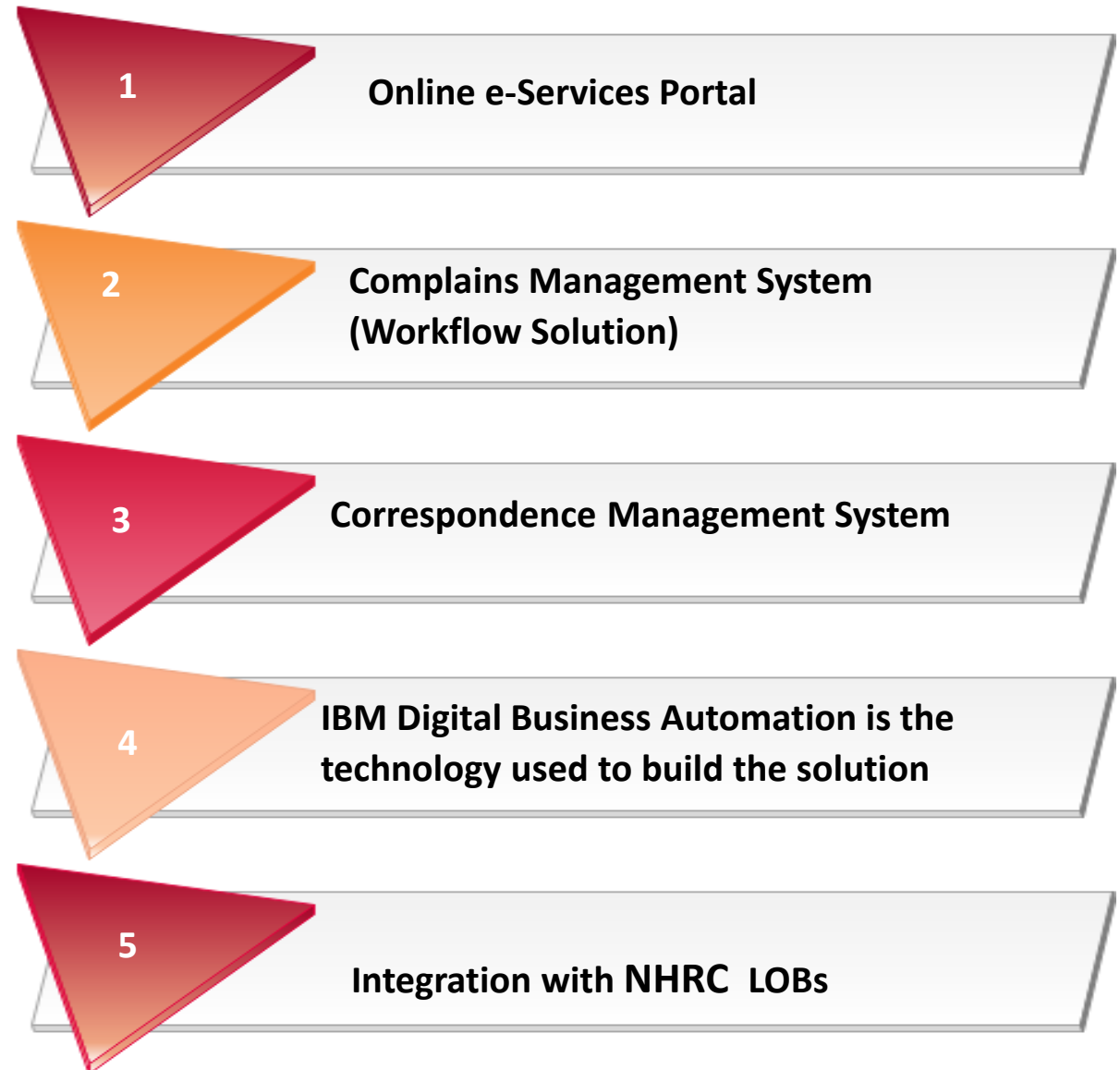## SAK wins Sheikh Salem Al Ali Al Sabah Informatics Award

Doha: Minister of Justice and Acting Minister of State for Cabinet Affairs H E Dr Issa bin Saad Al Jafali Al Nuaimi on Monday received the Sheikh Salem Al Ali Al Sabah Informatics Award 2018 for the Government Sector after the Kuwaiti Foundation awarded 'SAK' project, implemented by Ministry of Justice.

1	Online e-Services Portal
2	Integration with MOJ LOBs(MOI ,MCI,SJC, MOPH, MOTC)
3	Document Management System
4	Digitization and Data Cleansing of Legacy Information
5	Business Intelligence Solution
6	Mobile Solutions
7	Blacklist & Mortgage Module
8	Real Estate Appraisal System
9	Business Inelegance Platform for Reports and Real-time
10	Dashboards
11	Real Estate Stock Exchange System

NHRC -Complains Management Solution

The solution automates the complains case's process and manage the case files with all attachments. IBM FileNet is used for content and business process management.

1 — Online e-Services Portal

2 — Complains Management System (Workflow Solution)

3 — Correspondence Management System

4 — IBM Digital Business Automation is the technology used to build the solution

5 — Integration with NHRC LOBs

Qatar Public Prosecution - Criminal Case Management Solution

A true enterprise solution to automate Criminal Cases from registration, investigation to final decision and judicial courts communication

1 — **Workflow Automation for Criminal Cases**

2 — **More than 700 Users & 70,000 Cases Per Year with more than 25 Business Processes**

3 — **IBM Digital Business Automation is the technology used to build the solution**

4 — **Correspondence Management System**

5 — **Integration with PP LOBs (MOI, SJC, Customs, MOTC, KIOSK Self-Service Machines)**

6 — **Document Management System**

QFZ -IT Infrastructure Setup, Provisioning & Management

Qatar Free Zone Authority requested a state of the art & highly secure IT Infrastructure solution to achieve operational success by using cutting edge technology.

Key Goals:

- ✓ Achieve a highly secure IT infrastructure
- ✓ Achieve a mobile working environment
- ✓ Achieve Digital Transformation
- ✓ Achieve Operational Efficiency
- ✓ Achieve a higher Return on Investment

Infrastructure Solution

- Azure Infrastructure as a Service was used to meet Free Zones Authority's goals and futuristic vision

Business Productivity Solution

- Microsoft 365 E5 package used for its highest security to protect users from security threats
- Power BI licenses are also part of this solution to enable users to create dashboards

Line of Business Solutions

- IBM FileNet Correspondence & Document Management Solution was used for automating internal correspondence

Security & Backup Solutions

- F5 was used as a Web Application Firewall
- Barracuda used as a Next Generation Firewall,
- Thales Nshield Hardware Security Module used for key encryptions
- Veeam Technology used to backup Microsoft 365.

IT Outsource & Support

- Azure Administrator
- EMS Administrator.

THANK YOU